

Ron's Optical Return Policy

7820 Patterson Pass Rd, Livermore, CA 94550
Telephone: 800-247-7667 Fax: 877-247-3937

SATISFACTION GUARANTEE

Ron's Optical offers a 100% satisfaction guarantee policy. If for any reason you are not completely satisfied with your purchase you may return the items up to one year from the invoice date.

POLICY FOR MERCHANDISE RETURN AND CREDIT

Ron's Optical will give full credit up to 90 days for merchandise that has been received damaged, misprinted or shipped in Ron's Optical error. A 15% restocking fee will be applied to returns made after 90 days. Partial boxes are not accepted. All items should be returned in the condition it was originally sold.

* Full credit excludes printed items, CliC products and all clip-ons. CliC products and all clip-ons are subject to a \$3.00 per piece restocking fee. All clip-ons must be returned in the original case or an additional charge of \$5.00 will apply.

POLICY FOR CREDIT ON SHIPPING CHARGES

If merchandise is received damaged or a shipment is received due to a Ron's Optical error, Ron's Optical will pick up the merchandise free of charge and your account will be credited for the shipping charges.

Customer is responsible for shipping costs under any other circumstances.

***PLEASE CONTACT CUSTOMER SERVICE PRIOR TO RETURNING ANY MERCHANDISE. PLEASE INCLUDE THE FOLLOWING ITEMS WITH YOUR RETURN: A COPY OF THE INVOICE OR INVOICE NUMBER, REASON FOR RETURN, CONTACT PERSON AND TELEPHONE NUMBER OR SIMPLY ENCLOSE A COPY OF THE RETURN AUTHORIZATION.**